Custom Design Benefits

Provider Website Portal

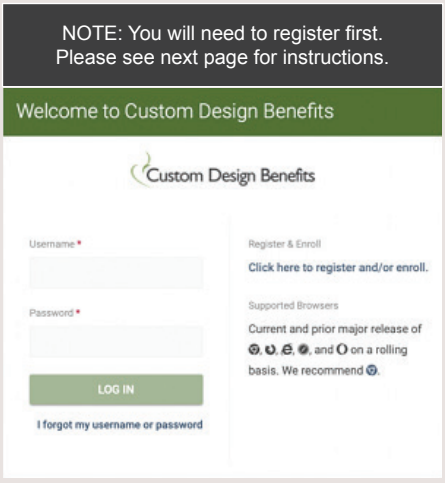
Custom Design Benefits is committed to utilizing the best technology to help you manage patient care tasks online. We know you want easy-to-use and powerful self-service tools available when you need them. That's why we offer a provider website portal powered by VBA. Our secure online provider portal gives you 24/7 access to the information you need to coordinate patient care.

Benefits of the Provider Website Portal

- Review status of your claims and check eligibility
- Request an authorization
- Communicate directly with Custom Design Benefits

How do I access the provider website portal?

After you have registered for the provider portal, go to **www.CustomDesignBenefits.com** click **Providers**, scroll down and click **Provider Portal**.



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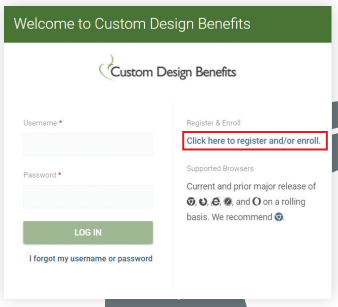
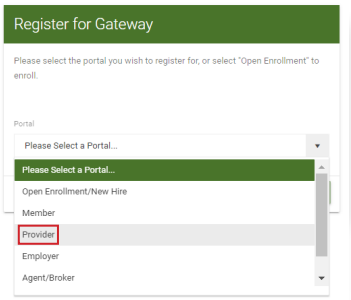
How to Register for the Provider Portal

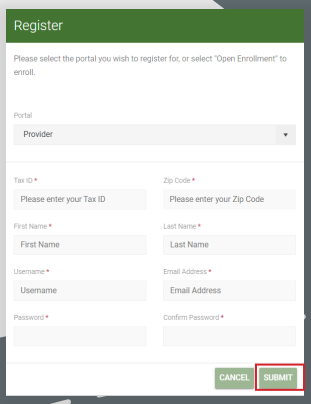


1 Go to **cdb.vbagateway.com**

2 On the Welcome Page,
SELECT **'Click Here to Register'**



3 CLICK on the drop-down box
and select **Provider**



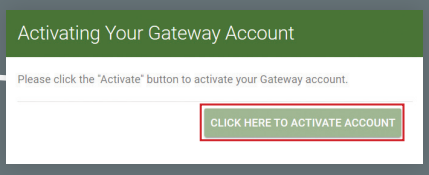
4 ENTER the following information:

- ✔ Your Tax ID
- ✔ Your Zip Code
- ✔ Your First Name
- ✔ Your Last Name
- ✔ Your Preferred Username
- ✔ Your email address
- ✔ Your Preferred Password

5 CLICK
Submit

6 CHECK your email for a confirmation from
vbagateway@vbagateway.com

7 CLICK the link in the email to
complete the registration process



8 CLICK to activate your
account registration process

Congratulations!

Your account is now registered.

Use your username and password to log in.

Questions or problems?
Call 800.598.2929
for support.